JLab Farm: Overview & Tips and Tricks

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## First up: A Couple Quick Tricks to make your Computing Work Suck Less







## How to find information

- JLab's web search and documentation kinda sucks...
  - $\rightarrow\,$  It is improving, but kind of slowly... and with mixed results...
    - » Baby steps: ServiceNow SciComp Portal "Knowledge Base"
    - » <u>Getting Started</u> and <u>Experimental Physics User's Guide</u> pages are being updated
      - Searching is still an issue...
  - $\rightarrow$  Search trick: do this in Firefox:
    - » Go to <u>www.google.com</u> and search for this string: 'site:jlab.org OR site:jlab.servicenowservices.com foo'
    - » Right click on the bookmark and choose 'Properties'
      - Give it a good name
      - Give it a short 'keyword' like 'jj'
      - Clean up the URL as shown, replace 'foo' with %s
  - → Now type 'jj jget' in URL bar
    - %s in 'Location' string is replaced with text following Keyword

Name	[jj] JLab Search
URL	http://www.google.com/search?hl=en&q=site:jlab.servicenowservices.com%20OR%20site:jlab.org%20%20%s&btnG=Search
Tags	Separate tags with commas
	Use tags to organize and search for bookmarks from the address bar
Keyword	Ü
	Use a single keyword to open bookmarks directly from the address bar

» 'site:jlab.org' is google-fu to restrict search to jlab.org domain







## How to find information

• Trick works great for many things

→JLab staff page (<u>https://misportal.jlab.org/mis/staff/staff.cfm</u>)

- » Keyword: 'jstaff'
- » Location (can extract from search on 'smith' above):
- » https://misportal.jlab.org/staff\_search?q=%s
- $\rightarrow$ ROOT / G4
  - » Keyword: 'gr'
  - » Location/URL:

https://www.google.com/search?hl=en&btnG=Search&q=site:cern.ch%20%s

#### → Stackoverflow.com

→JLab Logbook (a little trickier, but you can work it out)



 $\rightarrow$ ...



## How to work from Offsite

- How to work from offsite without tearing your eyes out because, holy hell, the graphics and menus are just so slow...
- Command-line (ssh) access
   → <u>Use 'ProxyJump'</u>
  - » only 2-factor in once
- VNC + ssh tunnel to the rescue
  - → VNC: Virtual Network Computing
  - → ssh tunnel is used to securely move VNC traffic through jlab firewall



- Old VNC 'howto' I wrote for my collaboration
  - → adapt to vncserver host you use (ie. jlabl2)
  - $\rightarrow$  Search: 'jj vnc session'
    - » Pick: Using a VNC Server/Client







## How to work from Offsite

- How to work from offsite without tearing your eyes out because, holy hell, the graphics and menus are just so slow...
- Virtual Desktop Infrastucture (VDI)
  - → <u>https://vdi.jlab.org</u>
    - » works within browser OR native application
  - → Some Hall specific options require you be granted access
    - » Compute Coord or HelpDesk
  - $\rightarrow$  Fewer "hoops" than VNC, but...
    - » limited number of 'slots' available
    - » sessions not as persistent
  - → NOTE: Turn OFF the autoscreenlocker in <u>the remote</u> <u>session</u>!
    - » (*Not* your desktop/laptop screenlocker though.)



- Computer Center How-to
  - → Connecting using VDI





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## JLab Email

Welcome!

webmail

powered by Fedora and SquirrelMail

SquirrelMail version 1.4.23 [SVN]-1.el7.20190710

By the SquirrelMail Project Team Jefferson Lab Login

Login

Privacy and Security Notice

Name:

Password:

- Please monitor your @jlab.org address
   →webmail.jlab.org
   → OP
  - ~ OR ~
- Add JLab mail server to your preferred email client:
  - →<u>Host settings</u>
  - → Config Examples

(PSA: remember to update this when you update/reset your JLab password!)

» ~ OR ~

- Forward your JLab email to your 'main' account
  - →Helpdesk request





## Offline Analysis Farm Usage / General JLab Computing







## Nuts to the Farm, I analyze on my Desktop

- Simple tasks, some analysis OK on the desktop, BUT!!
  - $\rightarrow$  Thou shalt backup your code!
  - $\rightarrow$  Thou shalt backup your results!
  - $\rightarrow$  Who among us has done
    - % rm -rf stuff/
    - » Followed by !@#\$?
- Don't keep only copies on your laptop
- Don't keep only copies on your desktop's hard drive
- Do use git for all code and scripts!
  - $\rightarrow$  Commit early, commit often
  - $\rightarrow$  'git push' often too!
    - » It's a backup!

- Hard drives die and the data are gone.
  - $\rightarrow$  Drives are large and cheap
  - → But reliability on consumer drives is worse that it used to be!
  - → SSDs are (weirdly) no better!
- IF your hard drive died today, how long would it take to recover?
  - » a day, a week,
  - » a month???







## JLab Systems can help!

- /home, /group are automatically backed up
  - →They are snapshotted hourly!
    - % cd .snapshot/
    - % ls -lrt
  - →Longer term backups are on tape

- /work, /volatile are on heavily redundant filesystems
  - →NOT backed up
    - » Use tape
  - →More on this later...
- NOTE: Your JLab RHEL system *can* mount these directories if needed
  - →Talk to me if this would help





## The JLab Farm • Power at your Fingertips

- Farm has many components
  - $\rightarrow$  ~30000 compute cores
  - →~11 PB Lustre
  - →~5 PB NFS/XRootD (ZFS)
  - $\rightarrow$  ~100+ PB of Tape
  - → Consumes ~400kW of power!
- Growth is \$\$\$ and based on projections from Halls
  - → Expenditures generally switch between storage + CPU every other year









## The JLab Farm • Batch Computing

- The Farm: Batch Computing
  - → No direct access to these machines
    - » Use "Interactive" farm nodes for testing
      - ie. ifarm, ifarm240[12]
  - → DB and other network access (git, http, etc) generally constrained
  - → Batch Jobs controlled by automated system called "slurm"
  - → You submit a job via slurm or <u>swif</u> and slurm schedules it to run

- All about trade offs:
  - → "Latency" can be high (hours+ from submission to job execution)
    - » BUT!
  - $\rightarrow$  Throughput is enormous
    - » 100s (1000s) of your jobs can run simultaneously
    - » High bandwidth access to fast storage
  - → A full replay (1000s of runs) can be completed in the time it would take a few runs to complete in series on your desktop/laptop.





## The JLab Farm • Scheduling

- The Farm is a Lab-wide shared resource
  - → Each Hall's budget includes
     \$\$\$ to support their usage
  - $\rightarrow$  Rough allocation:
    - » A: 9%, C: 9%
    - » B: 34%, D: 34%
    - » EIC: 14%
- Ruled by Slurm workflow manager (but you should use SWIF!)
  - → Allocations <u>not</u> written in stone and are adjusted based on needs

- The balance is trickier to manage than you may think...
  - → Jobs take time to run (system doesn't know how long beforehand)
  - → Upcoming job load is hard to predict
  - → System balances allocations over a few days, not hours
- More documentation here:
  - → <u>https://scicomp.jlab.org/</u>
  - → <u>https://data.jlab.org/</u>





Farm Cluster Daily Usage by Account





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## **Do use the Farm!**

- The Farm is not your desktop
   →Best to plan, test, and fire off groups of jobs
- Test your job first!
  - $\rightarrow$ Can it run reliably?
    - » If it doesn't run on ifarm, it won't run on the farm!
  - →Is the output what you want?
    - » Check before firing off 100 jobs

- Simple tasks, some types of analysis can be done on small systems, BUT!!
  - →Thou shalt back up your code!
  - →Thou shalt back up your results!
  - →IF your hard drive died today, how long would it take to recover?
- <u>Don't</u> keep only copies on your laptop
- Don't keep only copies on your desktop's hard drive







## What's a "Job"?

- A 'Job' often maps to a shell script
  - → It can do multiple things, but usually it executes a single instance of your software
    - » Analyze one run, or
    - » Simulate "1M" events,
    - » etc...
- NOTE: Output that would normally go to a terminal (ie. stdout/stderr) goes to special file system:

/farm\_out/\$USER/job\_id.out /farm\_out/\$USER/job\_id.err

#### https://scicomp.jlab.org/docs/FarmUsersGuide









## **Check Job Status**



## Debugging a job

- Generally want a single script that does everything!
  - $\rightarrow$  Set up full environment
  - $\rightarrow$  Use full paths
    - » /group/myExp/myscript.sh
    - » ./myscript.sh
- Testing your script:
  - $\rightarrow 1^{st}$ : Run on ifarm and check
  - $\rightarrow 2^{nd}$ : Submit job to Farm
- Test with 'priority' 'partition' → Max priority, fast sched.
  - $\rightarrow$  Limited 4 hour runtime
  - → Limited jobs/user

- Test on ifarm
  - % ssh you@ifarm
  - % /group/myExp/myscript.sh
    - →Make sure it worked!
      - » check histos, report files

### • Quick Test on Farm

- % swif2 add-job -create \
   -partition 'priority' \
   <other options> ... \
   /group/myExp/myscript.sh
  - $\rightarrow$ Make sure it worked!
    - » check histos, files
    - » check /farm\_out/\$USER/
- Then submit full set!
   →SWIF2!







## Swif/Slurm 'Debug' Commands

- How to debug a job failure on the Farm
- Note:
  - $\rightarrow$  "Job IDs" are not global
    - » SWIF job\_id != SWIF job\_attempt\_id != slurm jid
  - → See Workflow Summary



- Find a failed SWIF job\_id
  - → swif2 status
     -workflow <workflow>
     -user <user>
     -problems
- Look up failed job in swif:
  - $\rightarrow$  swif2 show-job -jid ####
  - $\rightarrow$  see info for each job attempt:
    - » site\_job\_stdout
    - » site\_job\_stderr
    - » slurm\_id
    - » job\_attempt\_problem
    - » slurm\_state
  - $\rightarrow$  seff <slurm\_id>
  - Use swif to rerun after fixes made:
    - $\rightarrow$  swif modify\_jobs ...
    - $\rightarrow$  swif retry\_jobs ...







## Small I/O Problems

- Small read/write operations are <u>very</u> inefficient
  - $\rightarrow$  Old/legacy code defaults can be very small (~4kB)
  - $\rightarrow$  Should be closer to 4MB chunks for decent performance
  - $\rightarrow$  Buffered IO can bridge the gap if needed
    - » Common errors:
      - 'Debugging' output
        - » stderr << "got here" << endl;</p>
        - » fprintf(stderr, "event %d\n", eventNum);
      - Opening/closing files very frequently
      - Frequent random I/O
        - » ie. searching through a file for a parameter every event
- Workflows / procedures that may work on desktops or older systems do <u>not</u> scale well on modern systems (100s or 1000s of simultaneous jobs)
  - $\rightarrow$  Can take down / degrade system-wide filesystems
  - → Always be mindful you are on a large-scale shared system, not a personal desktop





## Make your jobs schedule faster!

- Common Bottlenecks/ Mistakes
  - $\rightarrow$  CPU count
    - » use 1 core only (unless you know the job will multi-thread!)
  - $\rightarrow$  Memory allocation
    - » < 2GB is best!
    - » Smaller  $\rightarrow$  Faster scheduling!
  - $\rightarrow$  Insufficient debugging/ cross checks
    - » Fire off 100s of jobs with bad config, buggy code







## Make your jobs schedule faster!

- Scheduling jobs takes many things into account
  - $\rightarrow$  File availability from tape
  - →Memory request
  - $\rightarrow$ CPU/core request
    - » >1 is useless for podd/hcana
  - →'Fairshare' metric
    - » Average Hall utilization
    - » Hall Usage can be subdivided further
- Details
  - → Fairshare Web Page

- If a Hall / Project is not using 'their' fraction, then those Farm resources are available to anyone on a first-come, first-serve, basis!
  - →If the Farm is idle, you can take advantage!
    - » For example:







### File Systems: Where do I put my stuff?

- SciComp/IT provides
  - $\rightarrow$ /home your home dir; backed up by CST
  - →/group a space for groups to put software and some files; system backed up by CST
    - » Like /home but for groups
  - $\rightarrow$ /volatile acts as a scratch space for large files
  - $\rightarrow$ /work unmanaged outside of quotas/ reservations
  - $\rightarrow$ /mss a 'directory' of what is on tape
  - $\rightarrow$ /cache where tape files are written for active use





## Where do I put my JLab stuff?

- /home/<you>/
  - →hourly snapshots
    - » cd .snapshot/
  - →personal, nonanalysis files
    - » papers, notes, thesis, etc...
  - →analysis scripts: ~OK
    - » use git!
  - $\rightarrow$ source code:  $\sim$ OK
    - » /work better
  - →NEVER store ROOT files or CODA files in /home



- →Should **really** be just a front-end for working on JLab systems
- →Everybody plans to do backups, but almost no one actually does backups until after they've lost data...









## Where do I put my stuff?

- /group
  - → Think "/home" for work groups
    - » papers, thesis, etc
  - → hourly snapshots
    - » cd .snapshot/
  - $\rightarrow$  analysis scripts: YES
    - » use git!
  - $\rightarrow$  source code:  $\sim$ OK
    - » /work is better
  - → papers, thesis, etc in user subdirs is great

- /work
  - $\rightarrow$  Tuned for speed, small files
    - » ie. source, binaries, etc.
  - $\rightarrow$  NOT backed up
    - » but is resilient
    - » snapshots under .zfs/snapshot/ for some directories
    - » Do NOT count on this
  - $\rightarrow$  Source code: YES
    - » use git!
  - $\rightarrow$  ROOT output: ~ick (don't)
  - $\rightarrow$  CODA data: No
  - $\rightarrow$  YOU must backup to tape
    - » tar + jput (more on this soon)





## Where do I put my stuff?

- /group
  - → Think "/home" for work groups
    - » papers, thesis, etc
  - → hourly snapshots
    - » cd .snapshot/
  - $\rightarrow$  analysis scripts: YES
    - » use git!
  - $\rightarrow$  source code:  $\sim$ OK
    - » /work is better
  - → papers, thesis, etc in user subdirs is great

- /work
  - $\rightarrow$  Tuned for speed, small files
    - » ie. source, binaries, etc.
  - $\rightarrow$  NOT backed up
    - » but is resilient
    - » snapshots may be available under .zfs/snapshot/

**PSA**: /work snapshots can be a pain because they count towards the quota for that space! (But you can't see them.)

- Generate big files, fill quota, whoops!
  - rm -rf <all the big files>
- quota still full??!
- Talk to helpdesk... (nothing you can do)





## Where do I put my stuff?

- /volatile
  - $\rightarrow$  Largest 'user' file system
    - » Petabyte scale
  - → High performance, tuned for large files
    - » ie. ROOT output
  - $\rightarrow$  NOT backed up
  - → Files auto-cleaned based on quota/ reservation/ and filesystem pressure
    - » https://scicomp.jlab.org/docs/volatile\_disk\_pool
    - » <u>Median file lifetime</u> is >1 month
  - → Analysis output goes here!
    - » Check, then push to tape if good!

- Tape System
  - →Much bigger
    - » 100+ PB and growing
  - →/mss/hallX/...
    - » "Stubs": shows what is in the tape system!
    - » not the actual files
  - →/cache/hallX/...
    - » actual files
    - » auto-clean up in play
      - next slide







## Accessing files from Tape

- Retrieving files from tape
  - →jcache get /mss/.../foo.dat
    - » Manual pull from tape to /cache/.../foo.dat
    - » <u>Never</u> call this (or jget) in a farm script!
      - Let SWIF2 do it!
        - » List needed files as <Input> tag(s)
        - » Backend will pre-stage them for you in advance
    - » Please only pull the files you are going to use interactively.

jcache get /mss/hallX/exp/raw/\* ←

→jget /mss/.../foo.dat \$PWD/

- » pull file from tape to any filesystem
- » generally not the right tool







## File duration in /cache

#### $\leftarrow \rightarrow$ C 2 $\blacksquare$ $\bigcirc$ A a https://scicomp.jlab.org/scicomp/cacheDisk/project

#### 태 ☆ 🖳 👱 S 🐭 태 한 » =

Scientific Computing A     username Getting Started Support Staff Members										
Cluster Info	^	Write-through Cache System 3100 (TB)								
Farm Nodes		Project Usage	jcache Requests	jcache Query	File Pin Info	Usage By User	Small File Usage	File Distribution		
Slurm Jobs		Filter								
Swif2 Jobs		Name	High Quota (GB)	Guarantee (GB)	Pin Quota (GB)	Cached (GB)	NeedTape (GB)	SmallFileCount*	Pinned (GB)	
Usages		halld	1,550,000	800,000	800,000	1,590,648	14,552	24,855,716	305,610	
		clas12	1,050,000	500,000	500,000	1,051,307	0	3,028	162,189	
File System	^	halla	400,000	200,000	200,000	321,113	5	60,471	0	
		hallb	140,000	70,000	60,000	140,170	308	152,732	15,024	
Lustre		hallc	130,000	70,000	70,000	102,083	0	769,410	2,818	
Cache		clas	70,000	35,000	20,000	38,854	0	2,326	0	
Volatile		cebaf24gev	5,000	2,000	2,000	0	0	0	0	
Work		eic	4,000	2,000	200	1,670	0	2	0	
Usage History		home	3,000	1,000	1,000	1,146	0	136,308	0	
		accel	2,000	1,000	800	1	0	1,191	0	
Tape Library	^	Sum:	3,354,000	1,681,000	1,654,000	3,246,992	14,865	25,981,184	485,641	

- Files auto-cleaned based on quota and system pressure on /cache
  - → Clean up least-recently-used files first
  - → *Can* 'pin' files to keep them stable; but, *generally speaking, do not do this* 
    - » If you do pin, you <u>better</u> be using the files <u>interactively</u> for the duration or you are literally getting in the way of your colleagues!
      - For Farm jobs, use SWIF and declared inputs; the system will take care of it.
    - » /cache is a shared resource, be mindful of your impact on others!







## Copying files to Tape

- Storing files on tape
   → jput file /mss/.../
  - » 'jput -h' Online Docs
  - → swif2 add-job -output <src> <mss://....> » see swif2 documentation



Note: the "Write-through" cache feature where your code could write directly to /cache/.... is deprecated and will be disabled in 2024







#### <u>Write-through</u> /cache mechanism going away ...

- Originally /cache was a user-facing read-only filesystem to store files located on tape
- In 2014 /cache was made userwriteable to address (in part) challenges with sufficient online storage for analysis campaigns
- However, this has caused a number of complications
  - $\rightarrow$  Small file proliferation: O(10^7)
  - → File ownership and permission mismatches
  - → 'Sync' issues: policy is that items on /cache are backed up to tape \*but\* there are quite a few corner cases
    - » Not always true for small (< 1MB) files</li>
    - 'duplicates' / file name collisions between files on tape and files in /cache
    - » significant delay between file close on disk and file on tape

- SciComp plans to return to the read-only model in the fall (TBD!)
  - $\rightarrow$  Remove user-write permissions
  - $\rightarrow$  Jobs should declare output in SWIF2
    - » System will ensure writes to tape
    - » Files will still show up under /cache as soon as job completes
  - → Slurm workflows that interact with tape should really use SWIF2 instead
    - » otherwise, write to /volatile and then manually 'jput/jmirror' on ifarm

















## Infrastructure Updates (HW) : 2024–25

- JLab WAN connection
  - $\rightarrow$  2x10 Gbit  $\rightarrow$  2x100 Gbit
    - » → 2x400 Gbit planned (2025/6)
- Significant disk space increases
  - $\rightarrow$ /cache, /volatile will increase 11  $\rightarrow$  ~20 PB in 2025
  - → "/work" → "/project" with upgraded HW (2024/25)
    - » Same use-cases
- Additional Tape Drives
   →increased bandwidth
- CPU purchase focus of FY25
  - → Mostly CPUs, but GPUs are an option *if they will be used*







## Infrastructure Updates (SW): 2024–25

IN

PROGRESS

- Farm transition to Alma9
  - $\rightarrow$  EL7 is gone
  - → Update old farm jobs to remove 'el7' tag
- code.jlab.org
   →CI/CD
  - → Container registry
  - → JLab GitHub Org will remain while cost-effective
- Kubernetes for workflows that don't fit Batch model
  - → OpenShift 'enterprise' K8 platform will become available this summer Fall

- Building out off-site compute support
  - → GlueX/CLAS12 already significant users of OSG
  - $\rightarrow$  SOLiD in progress
  - Rucio
    - → Distributed (large-file) data management framework
    - $\rightarrow$  "beta"-test ongoing
      - JLab MSS/tape integration now in 'beta' stage
- JLab Research DB
  - → "One stop shop" to locate data, publications, workflow information, logbook references, etc...



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## **EL7** → Alma9 (Farm Transition)

- Farm OS recently transitioned from CentOS7 (~RHEL7) → Alma9 (~RHEL9)
- (Much) newer default software, but be mindful of changes
  - → 'ssh ifarm' for Alma9 interactive node



- → must declare 'el9' constraint/ feature now
  - » Use: swif2 add-job -constraint el9 <other arguments>
  - » <u>SWIF notes</u>
  - » <u>Slurm notes</u>

- Changes ...
  - →/site, /apps no longer mounted on farm nodes
    - » '<u>environment modules</u>' framework (SW modules under /cvmfs, /group) instead
      - run 'modules avail'
    - If something is missing, contact your Hall
       Compute Coordinator and/or open a Helpdesk ticket







# code.jlab.org (GitLab Service)

- GitHub is getting \$\$\$
  - → CI/CD, storage, *etc* are all metered costs
  - → JLab is on a 'legacy' license model for now but limitations are frustrating
- JeffersonLab GitHub Organization will be maintained as-is
  - → BUT code.jlab.org should be a "value-added" proposition

- code.jlab.org (GitLab instance)
  - $\rightarrow$  JLab run/managed
  - $\rightarrow$  Open / Offsite access
    - » Federated logins avail.
  - → CI/CD and Storage can leverage our Farm
  - → built-in Container Registry
  - → Supports several Data Management requirements for the Lab

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			😴 We hear your feedback! The on-boarding experience and default privileges will be improved.									
Q Search or go to												
xplore			Explore groups									
Proje	cts			Search by name	ame Name							
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IN

RESS

## **Containers: Podman / Apptainer**





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## **Information Resources**

- scicomp.jlab.org
   →SciComp web page
- scicomp-briefs
   →mailing list for JLab
   Scientific Computing

	g 🏫						u -	isername G	etting Started	Support	Staff Member
Cluster Info	Jlab Scientific Computing										
Farm Nodes	Welcome to the Jefferson Lab Scientific computing home page. New users start here.										
Slurm John	Feb-27-24 Software Environment and Filesystem Changes The use of /apps is deprecated and is not available on farm AlmaLinux 9 machines.										
Sium Sous	CVMFS is now used to distribute software. It is rooted under OASIS and can be used with modulefiles as before. For questions about software package availability, please submit a ServiceNow incident. For hall-specific software distribution questions, contact your										
Swif2 Jobs	computing coordinator.										
Usages	The legacy /site area has been removed. The path to Jasmine (tape) and cache tools is changed from /site/bin to /usr/local/bin. The CUE / u/scratch area has also been removed.										
File System ^	Feb 2-61 Fem Upgrade Schedule and Worker Mode Selection: The famils being upgraded in a series of stops. Between now and June, the fami composition with change from Imoginy Credit 07 are previously and the selection of the selection. This default will change at a later step in the conversion process. Users may currently select which hodes run their job using stume features? Constraint: This articing conversion process. Users may currently select which hodes run their job using stume features? Constraint: This articing conversion process. Users may currently select which hodes run their job using stume features? Introduction and <u>2017 command line</u> reference for details. The interactive (firm) nodes currently run centor 37. An even matchine attimely jub org is available for Analizan's users. Two even ffarm machines that will run AlmaJuru 9 are on order. They will replace the existing ifam machines and include more per core memory and temporary disk space.										
Volatile											
Work	Slurm Job (	Outstanding j	obs)		Slurm Job (p	ast 24 Hrs fu	nished jobs)				
Usage History	Running	Pending	Held	Other	Success	Failed	Cancelled	Timedout	OverMemeory	NodeFa	a l
Tape Library ^	5,427	12,010	1	5	45,322	13,485	66	222	35	19	
Jobs	Cluster Noc	le Status			Datamov	er Status	File Sys	tem Status			
Usage	100				20		4k				
Data Mover	75	-			15	_	3k				
	50				10	_	2k				
Documentation ^	25 —			-	5		1k				
User's Guide 🔀	0 farm1	6 fam18 fa	m19 fam2	3 sciml	LT	07 LTO8		an an			
Knowledge Base 🔀	Job Info La	st 24 Hrs									
Data Policy 🔀	20k										
Unrecoverable File	15k		MA	m							
News Archive	10k ~~	1	1.4	- N							
	5k 🔶	1h	1	1							
Administration ^	0	Dati	e Time	-Jan Mark							

- Documentation links
  - → <u>Getting Started</u>
  - →SciComp Knowledge Base
  - →<u>CST User Portal</u>
  - →JLab Helpdesk
    - » helpdesk@jlab.org
    - » Incident Request









## What do you need/want?

- Tell me what your challenges are!

   →What resources are you missing?
   What are your bottlenecks?
   →What applications/features do you want?
   →Where do you / your collaborators struggle?
- Feedback is necessary for SciComp / CST to plan
   →(Also gives me "ammunition" to talk to management.)

   →Email brads@jlab.org anytime







## Now <u>Please</u> ask Questions!



"Notice all the computations, theoretical scribblings, and lab equipment, Norm. ... Yes, curiosity killed these cats."





