

# Service Work Committee report

7 committee members:

**Angela Biselli, Volker Crede, Yordanka Ilieva, Douglas MacGregor, Marco Mirazita, Silvia Niccolai (chair), Kevin Giovanetti**

+ webmaster (AKA « shiftbot »): **Bryan McKinnon**

The Rule: **expected FTEs = 0.25\*N** N=number of full + term members per institution

Role of the committee: **check if everybody respects The Rule!**

SoS's from **42 collaborating institutions** reviewed between November and February,  
**6 institutions** → **12 SoS's** per committee member

**The SWC report, sent to the CLAS chair, quantifies the missing FTEs, and gives advice on the kind of SW that could make up for them**

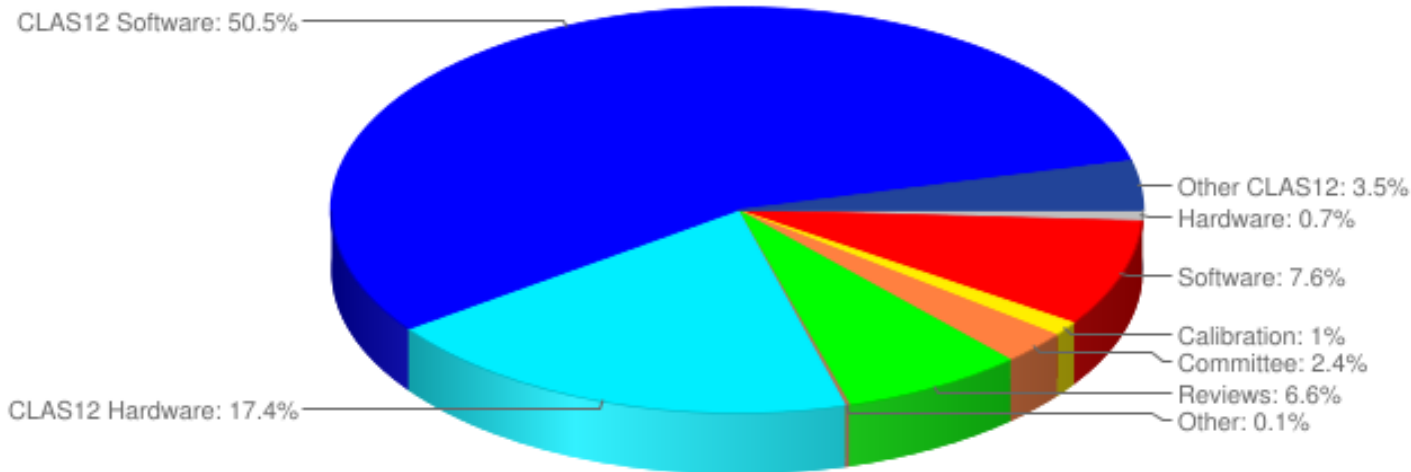
*The finalized SoS reviews were sent to all IR's and a report was sent to the CCC*

# Outcome of the reviews: 2020

- **9 institutions** didn't fulfill requirements for **2020 (5 minor, 4 major)**
- **2 institutions** performed **no SW**

Service Work distribution  
reported for 2020

**Systematics ~15% due to mistakes  
in the SoS categories**



**CLAS SW: 19%**

**CLAS12 SW: 81%**

**CLAS12 SW: Software SW ~3 times than hardware SW**

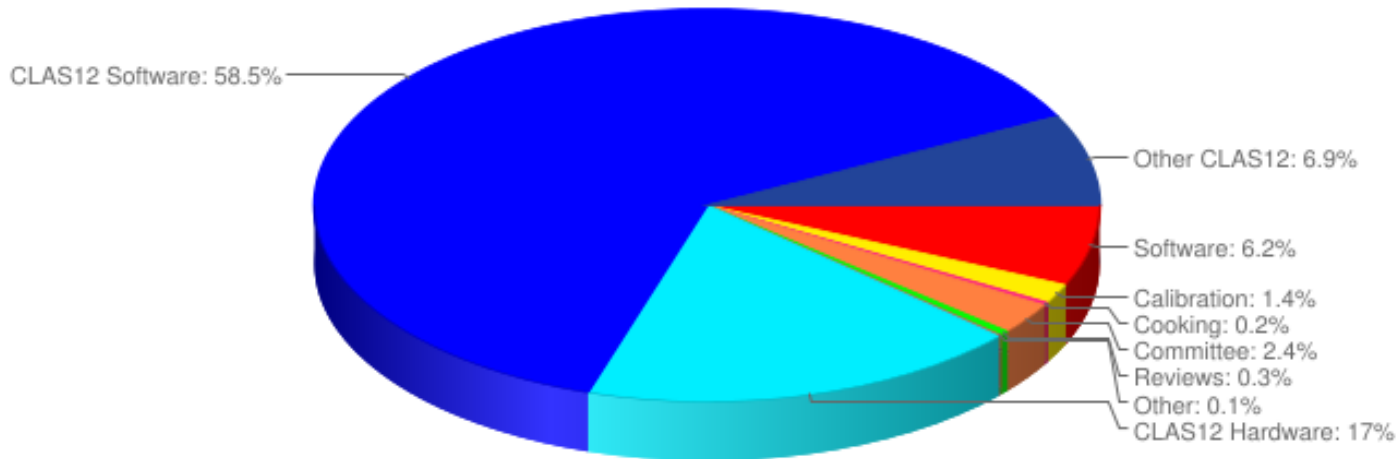
**~37.5% of SW comes from the CLAS12 Task List**

# Outcome of the reviews: 2021

- The planned SW for **2021** is not sufficient for **15 institutions (9 minor, 6 major)**

Service Work distribution  
estimated for 2021

**Systematics ~15% due to mistakes  
in the SoS categories**



**CLAS SW: 11%**

**CLAS12 SW: 89%**

**~41.6% of SW comes from the CLAS12 Task List**

# General notes

This year only **ONE** institution (yay!!!!) failed to respect the submission deadline! Great job, everyone!!!

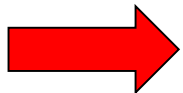
## Common issues complicating the SWC members' and shiftbot's work:

- Lack of **documentation**, that forces us to contact institutions for clarifications
- **Avoiding, or being extremely slow, or rude (!), to provide feedback to reviewers**
- **Inconsistencies between FTEs in SoS and in the Task List** (we'll prepare better instructions)
- **Management of members** seems to still be a problem for several institutions



- If a person leaves your group and you DON'T ask Bryan removal from the membership DB, he/she will keep on **having the right to sign CLAS papers**, thus **we'll count him/her in your expected SW**
- **Managing members is a responsibility of institution representatives**
- **The SWC cannot remove members for you!!**
- **Please require Term Member status for the PhD students doing SW for your institution**

Often institutions signaled the previous year(s) as being below requirements **did not receive enough tasks**  
→ **Institutions: volunteer for SW, if you know you are below requirements, check the Task List!**  
→ **CCC: please pick reviewers from the SWC report first!**



**In general: things are getting smoother, thank you all for the efforts! 😊**